



Issue Date: \_\_\_\_\_

Order ID	
Name	
E-mail	

Item Code	Colour	Return Qty	For Customer						
			Return Code						
			A	B	C	D	E	F	G
			A	B	C	D	E	F	G
			A	B	C	D	E	F	G
			A	B	C	D	E	F	G
			A	B	C	D	E	F	G
			A	B	C	D	E	F	G
			A	B	C	D	E	F	G
			A	B	C	D	E	F	G
			A	B	C	D	E	F	G
			A	B	C	D	E	F	G

**Return Reason Codes:**

- A Unwanted
- B Faulty
- C Too Big
- D Too Small
- E Duplicate Order
- F Wrong Size
- G Other

**Other Reason:** \_\_\_\_\_

**Refund/Exchange Instruction**

- 1) Enter the quantity you are returning against the relevant order line on the Returns Note.
- 2) On the same order line, circle a return reason letter code from those listed

**EXCHANGE**

If you would prefer an exchange, you can go to your local store to exchange or you can ask for a credit note which is valid for 3 months. Please remember to bring your invoice with you. Check your local store on our website using the store finder.

**REFUND**

If you would prefer a refund, you will need to send the item(s) back to us. Please write on the return form the reason why you are returning the item(s). We do require the parcel to be sent by recorded delivery, as there is an electronic track & trace available.

We do not provide free returns for unsuitable items. Items that have been washed and become faulty after the purchase are not refundable.

Please return items in a saleable, unworn and undamaged condition in its original packaging within 14 days of receipt.

Once we have received the parcel your return will be processed. Please be advised all refunds can take up to 14 working days to process. After we have processed your refund, you should expect to receive your refund within 28 working days. A confirmation e-mail will be sent once your return has been refunded.

For the returned faulty items we will refund you the full cost including delivery charges, please send your postage receipt with item(s) back to us.

Retain the proof of posting until you receive a refund.

If you have any further queries, please do not hesitate to contact us.

**Customer Service**  
 Email: customerservices@selectfashion.co.uk  
 Phone Number: +44 (0)1923 382050  
 Opening Hours: Monday to Friday, 9.00am to 5:30pm, excluding bank holidays.

**Return Address**  
 80-82 PRETORIA ROAD, EDMONTON, LONDON  
 N18 1SP  
 United Kingdom

We will consider the overall condition of the product returned prior to making a refund.

The original swing ticket and any relevant product packaging should be presented as well as the item being in a re-saleable condition.

We regret that we are unable to accept returns of jewellery for piercings or briefs for hygiene reasons unless defective in quality, description or performance.

Please note as per our terms and conditions of sale - only regular priced items may be returned.